

SPECIAL DISCOUNT PROGRAMS

4-Post Shelving:

Get an extra 10% discount on all 4-Post Shelving (*stationary or mobile*) orders over \$30,000 list. This includes Mobile Aisle, Mobile Lite, and Kwik-Track Mobile Systems.

Seating:

For orders of 10 or more chairs, Mayline will extend an additional 10% discount over the dealer's standard discount.

WHITE GLOVE DELIVERY & ASSEMBLY SERVICE



LOOK FOR THIS SYMBOL THROUGHOUT THE PRICE LIST FOR PRODUCTS THAT APPLY!

The Mayline Group **Delivery and Assembly Service** now includes the product lines listed below. Your entire order will be delivered to the destination of your choice, fully assembled, and all packaging associated with the product will be removed **for a charge of 10% of list.**

Seating is charged on a per chair basis. Minimum charge is \$200 (\$100 for Seating).

Product Lines Included:

- | | | | | | |
|--|--------------------------|--|---|--------------------|---------|
| • REAL Office
(all lines including AVA) | • File Harbor | • Meeting & Training Tables | • Seating (\$100 minimum)
(AVA Seating included) | 1-9 qty. | \$35/ea |
| • Talon | • CSII | • Small Office/Home Office (all lines) | | 10-24 qty. | \$30/ea |
| | • VariTask (all lines) | • Mail flow Systems | | 25-49 qty. | \$25/ea |
| | • Plan Files (all lines) | • Mail flow-To-Go | | 50+ qty. | \$20 ea |

White Glove Delivery & Assembly Service Includes:

- Product inspection prior to delivery
- Delivery by a uniformed two-person crew to virtually any zip code within the 48 contiguous states. Canada (bordering provinces of the US and within 100 miles of major metropolitan areas), Alaska and Hawaii **by quote only.**
- Complete product assembly and placement
- Removal of all packaging from premises
- Standard freight policy still applies

Additional Charges May Apply:

- \$200 surcharge for zip codes in remote locations (*see website for details*)
- \$25 charge for each flight of stairs over two flights (*12 steps per flight*)
- \$100 charge for specific delivery appointment times (*4 hour appointment window is standard*)
- \$50 charge for refusal prior to delivery
- Refusals will be charged the normal delivery rate
- Storage charges after 15 days will be billed at \$20 per piece for every 15 days

Assembly Service Information:

- Delivery and installation within 3 weeks after receipt of order
- Upon receipt of product at installer's site, the customer will receive a call within 5 business days to schedule installation
- Most installers are closed Mondays but are open Tuesday through Saturday for your convenience
- **Wall Mounting is not available nor provided by the installation company**
- PODs are available within 48 hours after installation of product.

*** Contact Customer Service at 800-822-8037 ext. 222 (Elena Brunner) or ext. 204 (Michelle Wright) or visit the Online Resource Center on our homepage at www.mayline.com.**

LIMITED LIFETIME WARRANTY – Effective July 1, 2008

The Mayline Group promises to repair or replace any Mayline Group (*includes Mayline Company, Tiffany Industries, and Kwik-File*) brand product or component manufactured after 1/1/2000, that is defective in material or workmanship for as long as the original purchaser owns it. This is the sole and exclusive remedy. This warranty is subject to limitations, exclusions and other provisions detailed below.

Limitations involving materials and components:

The materials and components listed below are covered according to the following schedule from the date of sale:

Ten Years: Electrical components, seating controls, seating pneumatic cylinders, wood seating components.

Five Years: Fabric and leather seating upholstery, seating foam, seating armrests, and veneer finishes.

Exclusions:

This warranty does not apply to:

- Normal wear and tear, which is to be expected over the course of ownership.
- Damage caused by the carrier in-transit, which will be handled under Mayline Group's Freight Damage policy.
- Modifications or attachments to the product that are not approved by Mayline Group.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.

Seating Usage:

Normal commercial usage for seating is to be defined as the equivalent of a single shift within a 40-hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner (*excluding Model 2424AG which is warranted for multiple shifts*).

Note: *Some natural variations occurring in wood or leather materials are inherent in their character, and cannot be avoided. Mayline Group does not warrant the color-fastness or matching of colors, grains, or textures of such materials.*

TO THE EXTENT ALLOWED BY LAW, THE MAYLINE GROUP MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED. THE MAYLINE GROUP WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

